

## Minutes of Abbey Patient Participation Group meeting Thursday July 12, 2018, at 1pm

**Present:** Debs Smith, Thelma Hembury, Christine Tyldesley, Chris Barnatt, Jean Yarnell, Sue McNab, Dr Cavanagh, Richard Hepple

**Apologies:** Lucy Morrow, Jean Reid, Gerry Coppel and Mr Din

**Minutes of last meeting:** Agreed

**Matters arising:** It has been decided to target recruitment via a poster and wider publicity. Dr Cavanagh said they were in the process of setting up a Facebook page but someone else had already set up an Abbey Medical Centre page at our address and the practice must claim it back from Facebook before they can set up their own page, This requires proof being sent etc. Debs agreed to help with this.

Richard highlighted a mistake in the name of the MEL group doing research about the future of patient representation. It should read Measurement, Evaluation and Research and not Measured Evolutionary Learning.

**General Data Protection Regulations:** Chairman Chris Barnatt has looked into this and prepared the following statement: Abbey Medical Centre's use of PPG members' data, i.e. phone numbers, email addresses and home addresses is solely for the additional purpose of sharing information relating to the work of the PPG. This takes the form of "legitimate interests" as the lawful basis for processing this data. Any personal data is never passed to anyone who is not a PPG member unless with the express interest of the PPG member concerned.

**West End update:** Debs reported that the West End surgery closed as planned. Abbey was asked to take up to 200 of their patients but in the end only about 130 came to us.

**Golden Years Funds:** Sue had wrongly raised the question of what to do with the remaining Golden Years funds at a sub-committee convened to talk about the recruitment of new members. Thelma, who with Christine was the cheque signatory when a Golden Years bank account was set up, was very unhappy about this. Sue apologised but said no decisions had been taken.

Richard had suggested the £60 left in the fund for helping people with dementia might be given to Beeston Memory Cafe. Thelma asked what had happened to the idea of a party on the neighbouring communal garden on the allotments. Debs said she had concerns about this. Sue did not feel able to organise such an event and felt the Golden Years events had run their course. Numbers had dwindled towards the end.

It was agreed that Thelma and Christine would find out more about the memory cafe, which is a weekly gathering for dementia sufferers, and a decision would be taken at the next meeting about what to do with the money.

A further £75 which can be used for other issues may be used for forging links with the Beeston Fields Primary School.

**PRG report:** Richard Hepple said the PRG was still battling and had had a presentation about new funding for social care, which was all up in the air. He recommended people read the King's Fund document on Accountable Care Systems which has some interesting observations.

The Circle contract for the Nottingham Treatment Centre is continuing for another year.

PALS (patient liaison service] has been reorganised and Mariea Kennedy will no longer join us on the PRG.

There have been complaints about the changes to pain management , which is now part of PICS, a locally owned provider of health services. PICS did not anticipate so many patients at once and there are complaints from people who find it difficult to get to Stapleford, where the pain clinic is now based.

Beeston's Manor Surgery still hopes to move to the new development on the Barton's site on Beeston/Chilwell border and is waiting for an architect's report.

Re Measurement, Evaluation and Research , PPI lead Beverley Brookes and three patient representatives are to get involved in the reorganisation of patient representation to the new CCG arrangement. Nottm West CCG hopes to keep its identity because it is one of the best performing groups in the country.

**Any other business:** Debs said as of September, all practices must open longer than their core hours. Each practice has been allocated a number of hours, based on patient numbers. Abbey will open on some Wednesday evenings from 6.30pm to 8pm. A doctor and one or two nurses will be on duty. the first date is September 19. Debs said this was coming from the Government down and practices had not been consulted. The sessions must be evenings and not mornings, There will also be 3-hour sessions on Saturdays and Sundays and Abbey must be open on two weekends throughout the year, though in surveys Sundays have never been seen as popular for patients. Appointments will have to be 15-minute slots because doctors will often be dealing with patients from other practices they have never met before. There were various details yet to be worked out and Richard said this was on the agenda for the next PRG meeting.

Chris Barnatt wondered if the practice knew about the NHS smartphone app which will come into play towards the end of this year. The app, which has been developed by NHS Digital and NHS England, will allow patients to access their GP record, book an appointment, order repeat prescriptions, manage long-term conditions and access NHS 111 online. Debs said when people register online at the practice the doctors have the ability to allow them to look at their more detailed record but only a few people have asked to do this.

**Date of next meeting:** Wednesday, October 10, 6.30pm