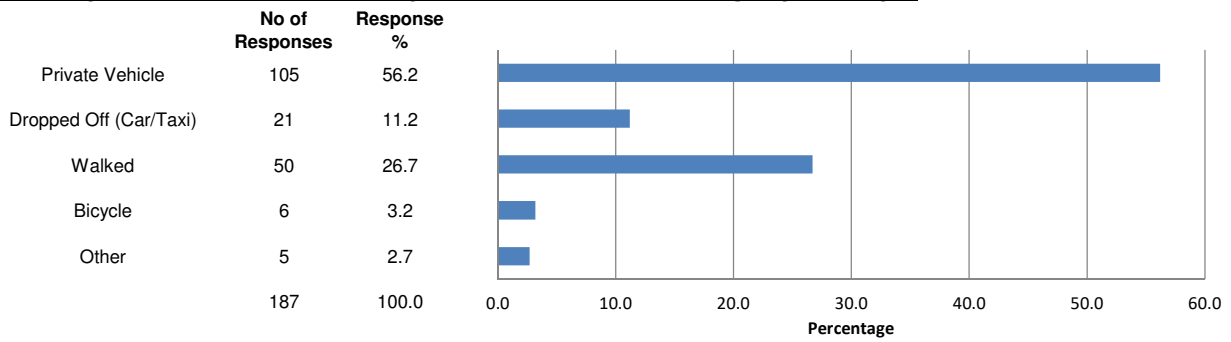


**Abbey Medical Centre**

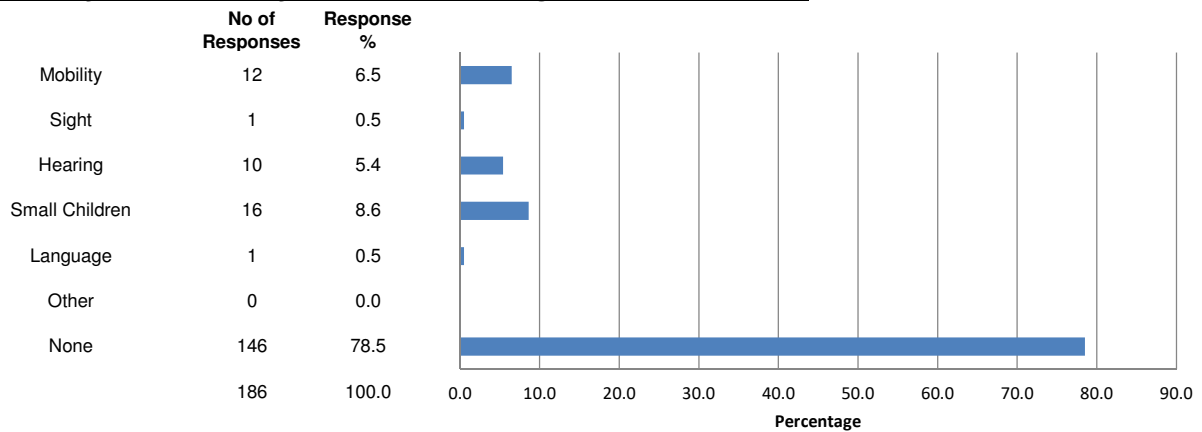
**Patient Services Questionnaire**

**June 2017**

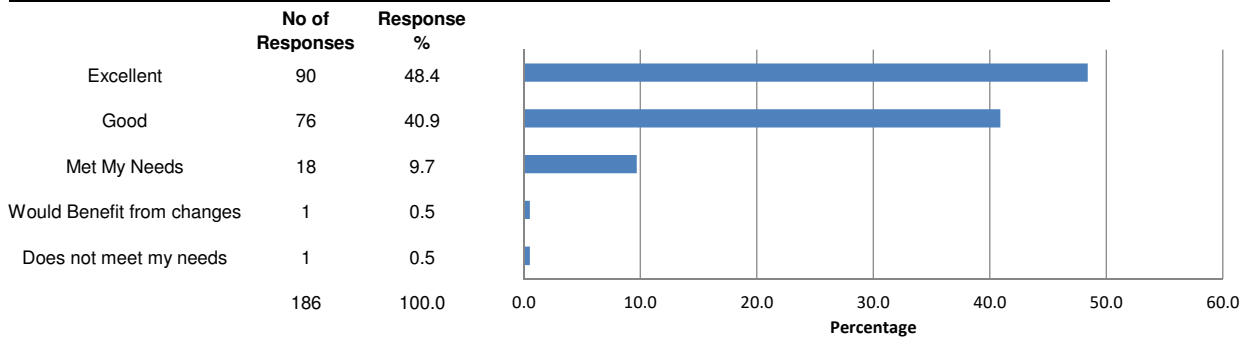
### Q1 - By which method did you arrive at the surgery today?



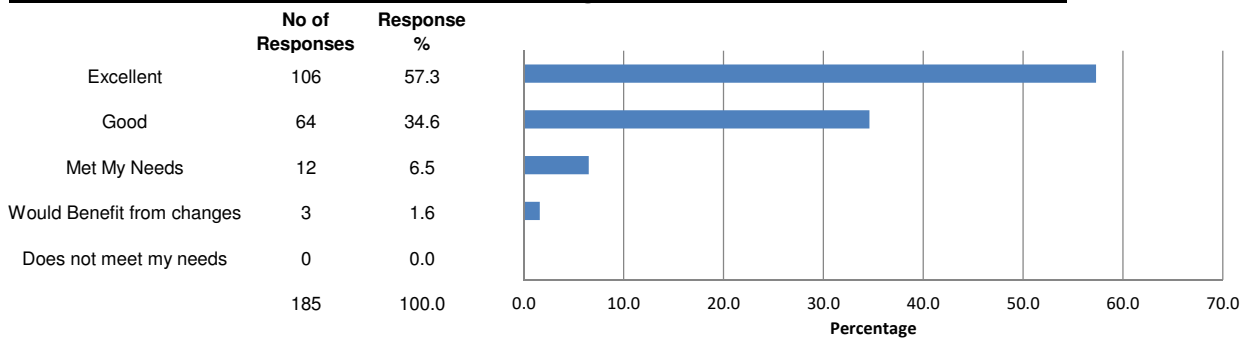
### Q2 - Do you have any of the following access needs?



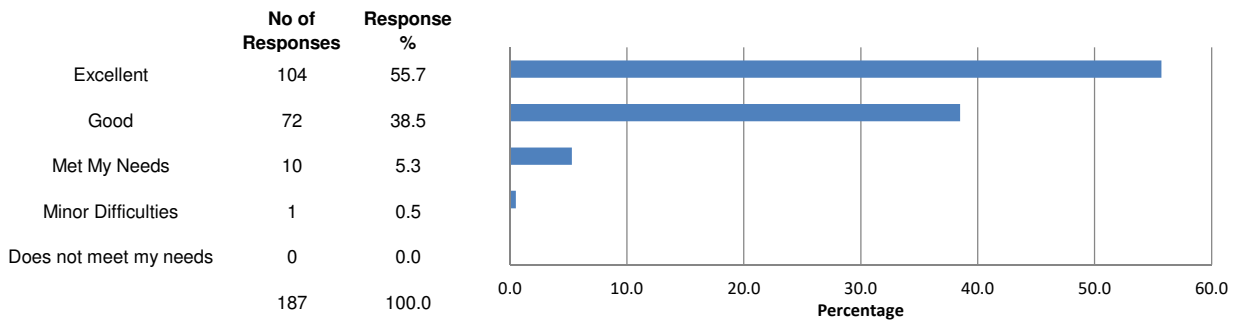
### Q3 - The external access to the building would be best described as?



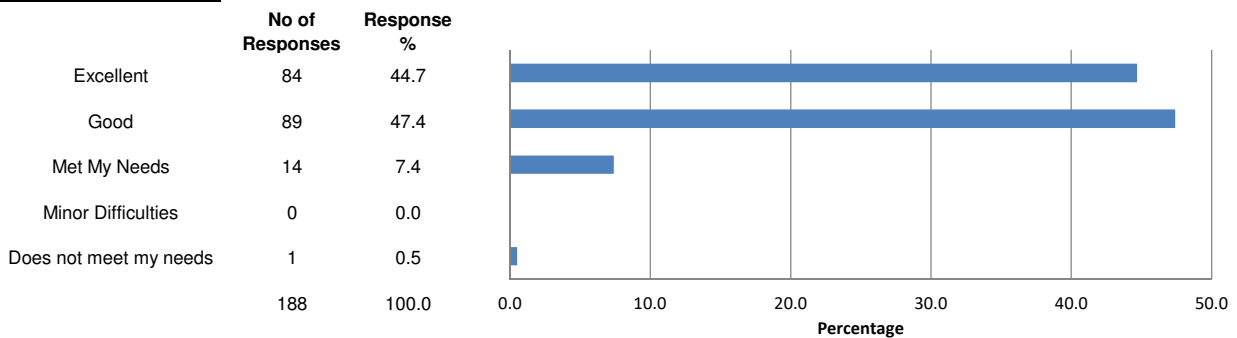
### Q4 - The entrance/exit to the building would be best described as?



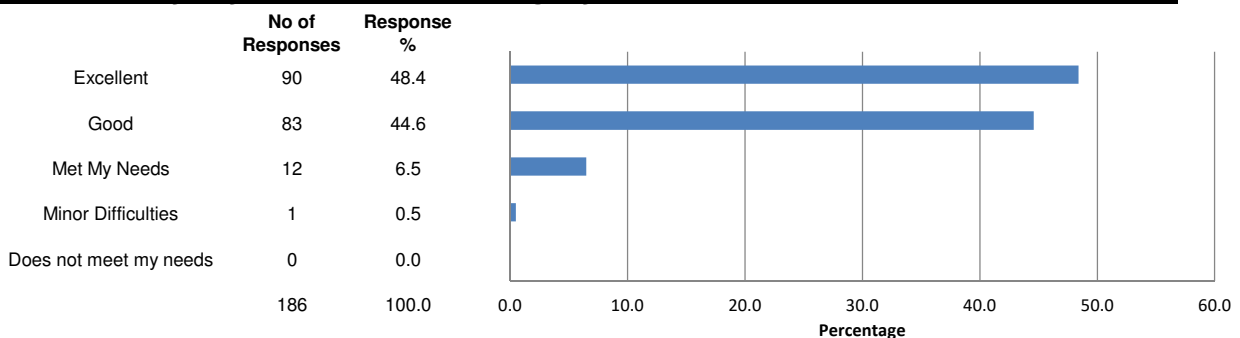
### **Q5 - My use and access to the reception desk area would be best described as?**



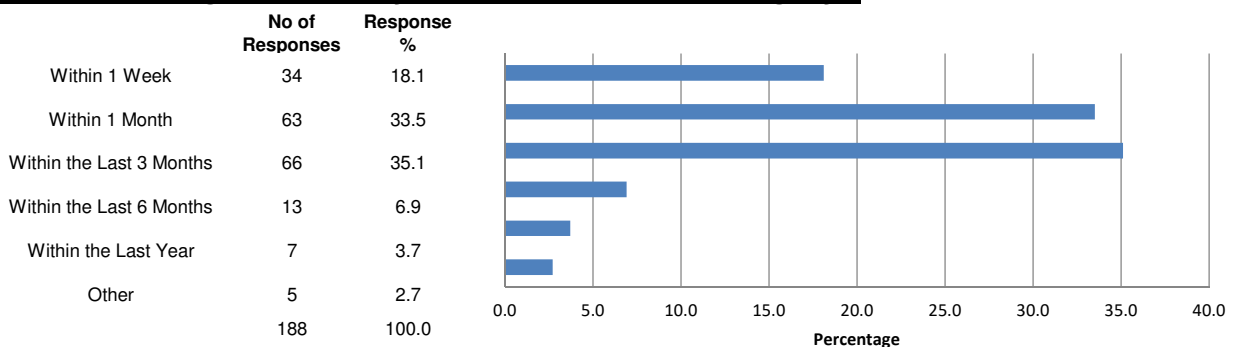
### **Q6 - My use and access within the patient waiting area would be best described as?**



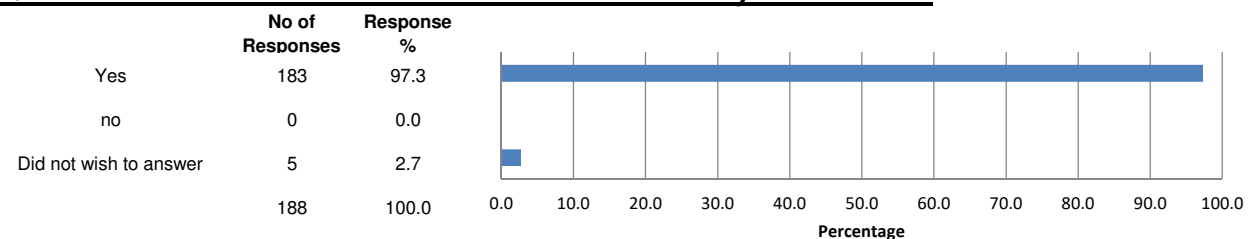
### **Q7 - Usually my access to the surgery rooms would be best described as?**



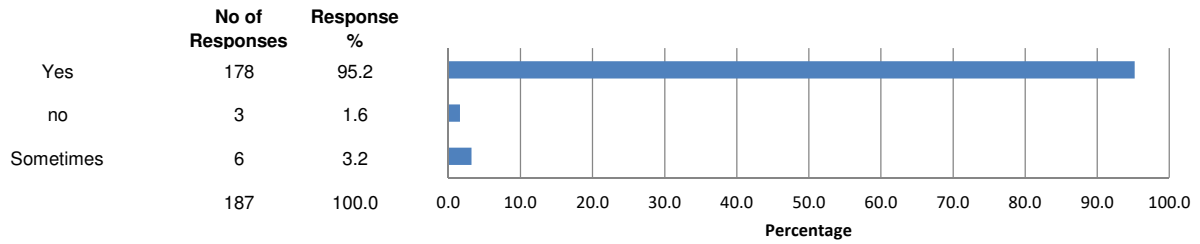
### **Q8 - How long is it since your last visit to the surgery?**



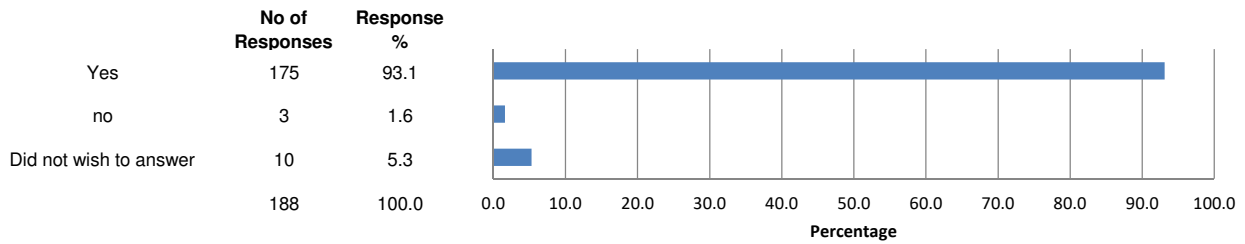
### **Q9 - Were the staff courteous and sensitive to your needs?**



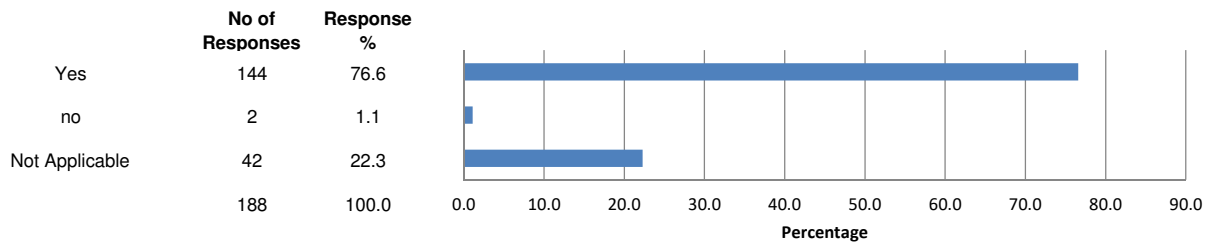
**Q10 - Were you given enough privacy when discussing your condition/treatment?**



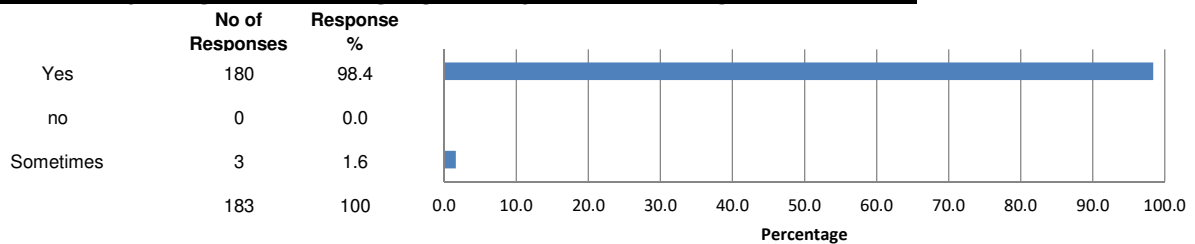
**Q11 - Was your treatment/diagnosis explained fully in a way that you could understand?**



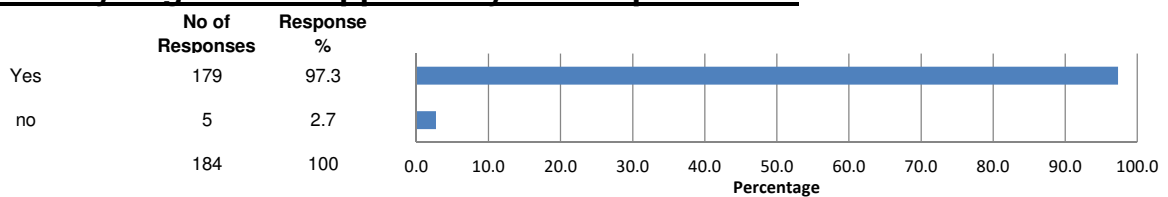
**Q12 - If you were prescribed medication was its use explained fully in a way you could understand?**



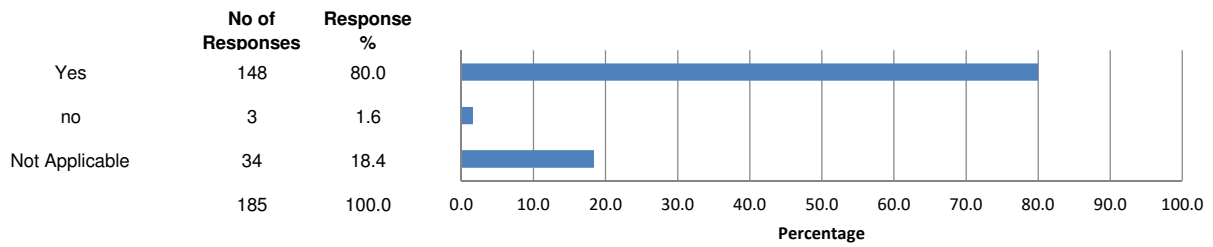
**Q13 - Were you given enough privacy when being examined?**



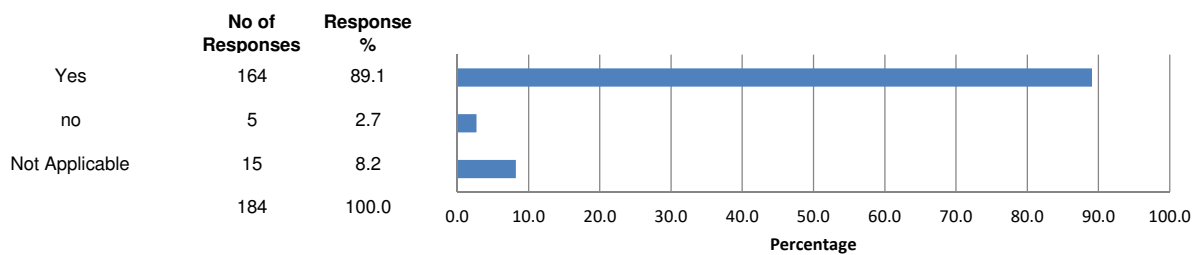
**Q14 - Were you given the opportunity to ask questions?**



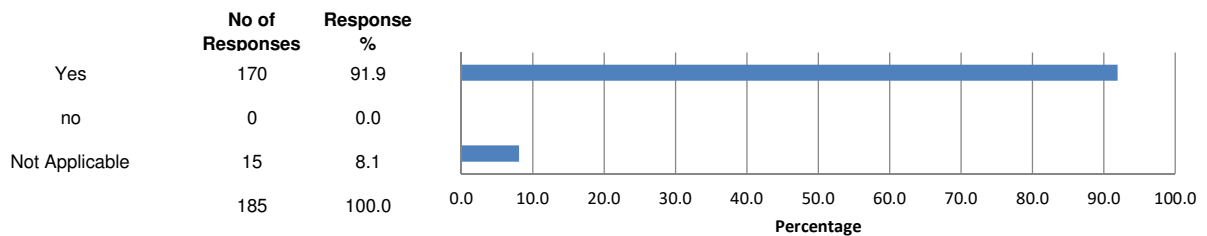
**Q15 - If Yes to Q14, did the staff answer your questions in a way that you could understand?**



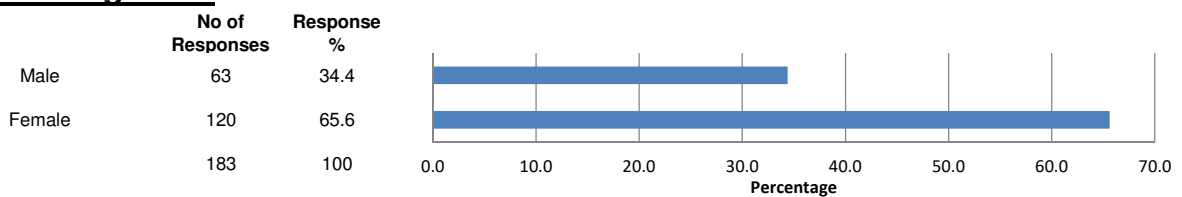
**Q16 - Do you consider yourself informed about uses of your personal Information and are any questions you have answered satisfactorily**



**Q17 - Do you under stand the meaning of giving consent and do you feel that your wishes are respected**



**Q18 - Your gender**



**Q19 - Your age range**

